

INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

Arhi.pro provides design services in construction. Engineering and execution of construction, craft and finishing and installation works. Design, production and installation of furniture.

Quality of service, environment protection and occupational health and safety are the main focuses of our business processes.

Accordingly, we established, apply, maintain and constantly upgrade our Integrated Management System (IMS) including:

- Quality management system in accordance with ISO 9001;
- Environment management system in accordance with ISO 14001 and
- Occupational health and safety system in accordance with OHSAS 18001.

Our IMS includes all employees and all external persons participating in our business processes that are present on our fixed and temporary location.

We are dedicated to:

- Fulfilling all acceptable requests related to our IMS;
- Securing safe and healthy working conditions for preventing injuries at work and endangerment of health;
- Prevention of pollution, rational use of resources and environment protection;
- Removing danger and mitigating risk;
- Consulting and including all employees and external stakeholders;
- Meeting our obligations related to compliance with legal and other requirements we consented to;
- Constant upgrading of IMS for performance improvement.

We apply our dedication by practicing the following principles representing the framework for operational goals establishment:

- Customer focus;
- Top management leadership;
- Process approach;
- Risk management measurement application;
- Fact based decision making;
- Stakeholder relationship management;
- Securing all required resources;
- PDCA cycle application;
- Continuous training and improvement of all employees;
- IMS performance measurement and monitoring;
- Regular review of adequacy, suitability and effectiveness of IMS;
- Corrective measures for removing non-compliance causes and constant improvement

**In Belgrade,
December 31st 2018**

Version: 4

**General Manager
Aleksandar Milić**

